



EAST AREA COMMITTEE



AGENDA

To: City Councillors: Smith (Chair), Roberts (Vice-Chair), Blencowe, Baigent, Barnett, Benstead, Hart, Herbert, Johnson, R. Moore, Robertson and Sinnott

County Councillors: Jones, Kavanagh and Whitehead

Dispatched: Wednesday, 12 July 2017

Date: Thursday, 20 July 2017

Time: 7.00 pm

Venue: Meeting Room - Cherry Trees Day Centre

Contact: Claire Tunncliffe **Direct Dial:** 01223 457013

Public Exhibition: Mill Road Railway Legacy Public Art - Cavendish Road

A small exhibition will be on display to view.

Members of the public are encouraged to put forward their questions and comments to the Public Art Officer who will present at the meeting.

1 Election of Chair and Vice Chair

2 Apologies For Absence

3 Declarations Of Interest

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Monitoring Officer should be sought **before the meeting**.

Minutes And Matters Arising

4 Minutes (Pages 5 - 16)

To confirm the minutes of the meeting held on 06 April 2017.

5 Matters & Actions Arising From The Minutes *(Pages 17 - 20)*

Reference will be made to the Committee Action Sheet available under the 'Matters & Actions Arising From The Minutes' section of the previous meeting agenda.

General agenda information can be accessed using the following hyperlink:

<http://democracy.cambridge.gov.uk/ieListMeetings.aspx?Committeeld=147>

Open Forum: Turn Up And Have Your Say About Non-Agenda Items

6 Open Forum

Refer to the 'Information for the Public' section for rules on speaking.

Items For Decision / Discussion Including Public Input

7 Policing and Safer Neighbourhoods *(Pages 21 - 32)*

8 Appointment of Outside Bodies

- Cambridge Airport Consultative Committee
- East Barnwell Community Centre

Information Item

9 Mill Road Railway Legacy Public Art - Cavendish Road

Meeting Information

Open Forum	Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.
Filming, recording and photography	The Council is committed to being open and transparent in the way it conducts its decision making. The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.
Facilities for disabled people	<p>Level access is available at all Area Committee Venues.</p> <p>A loop system is available on request.</p> <p>Meeting papers are available in large print and other formats on request prior to the meeting.</p> <p>For further assistance please contact Democratic Services on 01223 457013 or democratic.services@cambridge.gov.uk.</p>
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EAST AREA COMMITTEE 6 April 2017

7.00 - 9.35 pm

Present: Councillors Smith (Chair), Roberts (Vice-Chair), Blencowe, Baigent, Barnett, Hart, Herbert, Johnson, R. Moore, Robertson, Sinnott, Kavanagh, Moghadas, Walsh and Whitehead

Officers:

Community Funding & Development Manager: Jackie Hanson

Operations Manager (Community Engagement and Enforcement): Wendy Young

Urban Growth Project Manager: Tim Wetherfield

Head of Corporate Strategy: Andrew Limb

Democratic Services Officer: Ruth Yule

FOR THE INFORMATION OF THE COUNCIL

16/41/EAC Introductions and Apologies For Absence

Apologies were received from Councillor Benstead

16/42/EAC Declarations Of Interest

Councillors Baigent, Barnett, Kavanagh and Smith declared a personal interest in one of the Open Forum questions as members of Camcycle.

16/43/EAC Minutes

The minutes of the meeting held on 12 January 2017 were approved as a correct record.

16/44/EAC Matters & Actions Arising From The Minutes

The Action Sheet was noted. Councillor Smith reported that she had held an initial meeting with the Police on the enforcement of 20mph speed limits. The discussion had been productive, and a further meeting was planned before the next East Area Committee. She would report further to that meeting.

Action: Cllr Smith

16/45/EAC Open Forum

1. **Leila Dockerill asked that something be done to improve signage for drivers around the railway station, particularly that for the drop-off area.**

Members said that the area of the station square was not public highway but was controlled by Abellio Greater Anglia. In regular liaison meetings, Abellio had said it was developing a signage programme; Abellio was being urged to complete it soon. The drop-off area was accessed off Great Northern Road, but drivers continued to drive up Station Road to the front of the station, despite 'bus only' signs; this was raised at every Brookgate liaison meeting.

2. **Jenny Kirner asked that measures be taken to address the chaos being experienced in Bradmore Street as a result of the creation of an entrance to ARU [Anglia Ruskin University] in the street. Residents were unable to access their parking during the day, elderly residents were intimidated by difficult roads and pavements, and those with lung conditions were suffering from air pollution. Also, the plane trees were continuing to block out the light from people's homes.**

Mairin Lennon added that some students appeared to be making use of falsely obtained blue badges, as was shown in a morning check by traffic wardens, and that access to the Bradmore Court car park was made difficult by parents dropping children off. There was also obstruction caused by taxis dropping passengers off opposite parked cars.

Councillor Blencowe said that the ARU Estates Department had told him recently that works to the trees on Bradmore Street and Broad Street were scheduled for 11 April. There clearly was inconsiderate parking on Bradmore Street; local members raised this regularly with the various parties involved in enforcement. When ARU had obtained permission to build on its former car park, the understanding had been that students and staff would travel to ARU by other means, but some staff seemed to be trying to park in local streets.

Asked what measures residents would like to see taken, Ms Kirner suggested traffic calming restrictions, an increase in the hours of the residents' parking scheme, and a taxi rank on Parkside, which would be an easy walk from ARU. She said she would welcome input from others on how to tackle the problems.

It was agreed that local Councillors would discuss the matter with Ms Kirner and report back any additional points.

Action: Cllrs Blencowe, Robertson and Sinnott

- 3. Richard Wood thanked members for their efforts in relation to the Walkers Garage site in Perowne Street, but expressed dismay at the lack of progress since the January EAC. Local contractors were assessing the work, and the owners were due to tidy the site, but had not yet done so. The pantiled sheds and barrier fence were collapsing; the site had been deteriorating since 2000, and residents would like it to be developed for housing.**

Councillor Robertson reported that the difficulty lay with the owners, who for many years had not been responding to numerous requests for action. The Council's Planning Enforcement and Environmental Health departments were both pursuing the matter. A planning enforcement investigation had been set up, a site visit carried out, and evidence had as to the state of the land had been collected. The owners had said that they had arranged for the site to be tidied and fencing made safe, but Planning Enforcement officers had confirmed on 6 April that nothing had yet been done; formal action was being considered in the form of serving an Untidy Land Notice. The Environmental Health Team had contacted the owner in an attempt to access the land to lay bait to test for the presence of vermin; the owner's response was awaited.

- 4. Al Storer, speaking on behalf of members of Camcycle, raised the problem of the design of some street corner barriers installed years ago to reduce car traffic while still allowing bicycles through, particularly those at Gwydir Street, Hooper Street, Rustat Road / Greville Road and Herbert Street / Suez Road. They were too narrow for tricycles or cargo bikes, and because only one bike could pass through at a time, they caused conflict, with many bikes using the footpath to go round the barriers. Camcycle would like each of these barriers to be replaced with a single, central, removable bollard, using Local Highways Improvement Initiative (LHI) funding. Mr Storer asked for Councillors' support in this.**

Councillor Kavanagh said that this initiative had his full support. He knew the barriers, which had clearly caused problems to many bikes and trailers, and were in poor condition. The Council should undertake a thorough assessment to see which bollards would be most suitable.

Councillor R Moore reported that she had already secured LHI funding for Coleridge, intended to improve barriers for all users, particularly pedestrians.

Councillor Blencowe undertook to reflect on Mr Storer's request, pointing out that the barriers had been put in place to prevent rat-running. They were at key junctions where there were three directions of travel, and movement at speed could itself be an issue. Some users were impatient, but most waited for each other.

Action: Cllr Blencowe

Other members pointed out that a central bollard would allow motorbikes to pass both ways through a junction, something to which residents might reasonably object. Mr Storer replied that anything that could stop a motorbike would also stop cargo bikes, trailers, tricycles and mobility scooters; the only way to stop motorbikes would be enforcement.

- 5. Liz Wheeler spoke about Palmer's Walk on behalf of Petersfield residents, following on from the report on the footpath consultation to the last EAC. She reported that she had attended the meeting of the Cycling and Pedestrian Steering Group on 9 February, at which members had agreed not to widen the footpath, but would not entertain a cycling ban, despite 78% of respondents to the Council's own consultation supporting a ban. This meant that Petersfield Mansion residents continued to be at risk of collision with cyclists.**

She went on to say that there had been discussion of signage and access routes to ARU at the meeting, but similar proposals had been made over a year ago, with no result. Councillor Blencowe had said at the meeting that the cycling ban had been outside the remit of the consultation; residents now intended to make a formal complaint to the City Council about the refusal to act on the consultation outcome, unless Councillor Blencowe would reconsider the matter.

Councillor Blencowe said that he had taken the decision on Palmer's Walk as the Executive Councillor, as advised by the Steering Group. EAC had considered the consultation at its last meeting because of complaints about the conduct of the first consultation. The Steering Group was not obliged to follow the view of the consultation respondents; he and the Group had accepted that the clear local view was that the path should not be widened.

He added that the question on the cycling ban had been included in the consultation document at Ms Wheeler's request, but the consultation was about whether the path should be widened, and this context was important, because people could have been looking at the cycling ban as a secondary question, and fearing cyclists' future use of a widened path. Palmer's Walk should be viewed as part of the wider question of routes to ARU. To him, the correlation between the question about a cycling ban and the main consultation question about widening the path was relevant.

Ms Wheeler said that she would have to make a formal complaint, because the huge majority of people who had responded to the consultation wanted a cycling ban on Palmer's Walk.

- 6. Margaret Cranmer reported complaints from Tenison Road residents about the conduct of private hire car and taxi drivers, including sounding horns, driving on the pavement, and speeding. She asked how the taxi companies could be made to do more to ensure that drivers stayed within the law and behaved better.**

Councillor Roberts said that advice to residents was to report any incident to the City Council, quoting the vehicle registration number. He offered to set up a meeting between Ms Cranmer and the licensing officer, and to ask an officer to talk to Tenison Road residents; a site visit had been carried out some time ago. Councillor Sinnott undertook to pursue the matter with officers as a member of the Licensing Committee. **Action: Cllrs Roberts and Sinnott**

- 7. Janet Griffiths reported a number of issues identified at the Birdwood Area Residents' Association AGM:**
- a. the poor state of pavements on both sides of Birdwood Road, Ward Road and Snakey Path**
 - b. parking on the verges in Birdwood Road**
 - c. the need for a bus shelter at Gray Road / Birdwood Road**

Councillor Herbert said that he already had a list of cracked driveways on Birdwood Road; he undertook to pursue the matter and email the Residents' Association. Work was being done on bad parking in Perne Road, and some work on Birdwood Road. He would look into the question of providing another bus shelter. **Action: Cllr Herbert**

- 8. Richards Wood expressed dismay at Chief Inspector Ormerod's reply on enforcement of the 20mph speed limit at the last EAC meeting, and said that the 20mph signing on Mill Road was unclear, lacking sufficient repeater signs. However, the Traffic Signs Regulations and General Directions 2016 left repeater signage to local discretion, and permitted the use of non-standard signage. Mr Wood asked Councillors to commit to working with schools, the local authorities, and local members to bring in 'hearts and minds' signage to reinforce the limit, particularly for visitors to the area. He showed examples of such informal signing, designed by local schoolchildren.**

Councillor Smith said that a further meeting was due to be held with the Police, and they would look at the use of hearts and minds signage then. The previous meeting with the Police about the 20mph limit had raised the question of education versus enforcement.

Councillor Herbert reported that, since the last EAC, he had raised the issue of contractors not having completed 20mph road markings to an adequate standard; some markings had already rubbed off, so could not serve their purpose of informing people about the limit. The Chair undertook to arrange for a full report on the standard of painting to be brought to the next EAC.

Action: Cllr Smith

- 9. Al Storer, speaking as a private citizen, raised the question of cars being parked on the pavement outside the new Co-op store in Perne Road, despite double yellow lines on the road, and obstructing pedestrians. This happened in the evenings, when parking enforcement was not operating; he asked for regular parking enforcement patrols there.**

Councillor Kavanagh said that other residents had made the same complaint. He had already liaised with Philip Hammer, Parking Operations Manager, and tickets were being issued. He had also secured LHI funding for bollards on that area of pavement, which should stop the parking and reduce the danger to the many children walking and cycling in the area.

16/46/EAC Area Committee Grants 2017-18

The Committee received a report from the Community Funding & Development Manager which detailed applications received for 2017-18 funding for projects in the East Area. Members noted that no award had been proposed for the

Hammer and Tong workshops because of lack of sufficiently detailed information, but discussions were continuing, and the unallocated sum of £3,611 could potentially be used for the workshops, or kept for later requests.

In reply to a member's question, the Community Funding & Development Manager confirmed that all the organisations for which funding was being proposed were paying the living wage. However, the Scrutiny Committee in January had decided paying the living wage should not be set as a criterion, because it would have to apply to all awards of council grants to the voluntary sector, and the fragility of the voluntary sector was such that this could compromise the stability of a service. Only three in the whole range of organisations had not been paying the living wage, and work was being undertaken with them to see how they could be supported, but to implement such a criterion would be a wider-reaching corporate task.

In response to a request for members' advice on suitable locations in the East area for Citizens' Advice Bureau outreach sessions, members suggested

- 1) Barnwell Baptist Church, Howard Road
- 2) Tesco, Newmarket Road
- 3) East Barnwell Community Centre, Newmarket Road
- 4) Abbey Meadows Primary School - Community Wing, Galfrid Road
- 5) River Centre, River Lane
- 6) St Matthew's Church
- 7) the Cherry Trees Centre
- 8) George Pateman Court
- 9) St Thomas's Hall, Ancaster Way

It was urged that the outreach sessions be located close to areas of deprivation, and some reservations were expressed about appearing to endorse a commercial outlet.

The Committee **resolved** unanimously to:

- i. Approve the awards detailed in Appendix 1 of the Officer's report and summarised in the table at paragraph 2.1 of the Officer's report.

16/47/EAC Building Stronger Communities – Community Centres Strategy

The Committee received a report from the Community Funding & Development Manager providing an overview of the recommendations in the draft Community Centres Strategy and of the consultation plan; the public was being invited to respond to the consultation, which would remain open until noon on 5 May 2017. Members noted that proposals round the Ross Street

Community Centre were not seeking to reduce provision in Romsey, but to manage it in a different way to allow the Council's resources to be targeted to areas of the highest need. A voluntary sector organisation would be invited to take on the management of the centre under a Service Level Agreement, not as a commercial venture. The review concerned eight centres, but there were 180 community facilities throughout the city.

In discussion, members

- 1) reported that the County Council would be conducting a further, separate consultation on the Barnwell Hub, plans for which had been slightly altered following preliminary consultation
- 2) noted that the agreement for management of the Ross Street Centre would include affordable hire fees for local use; any group concerned about meeting hire charges could approach the Community Funding & Development Manager or the Grants Team to see if their activity would be eligible for a grant funding for hire costs
- 3) suggested that consideration be given to using faith-based facilities to meet gaps in community provision, such as Cambridge Community Church in Brookes Road
- 4) noted that officers visited all the facilities which received funding to look at use and levels of use, and to deal with any issues as they arose.

The Chair thanked the Community Funding & Development Manager for her contribution to the meeting, and for all the work which had gone into the consultation.

The Committee **resolved** to

- 1) Note the emerging proposals in the draft Community Centres Strategy detailed in section 3 of the report
- 2) Note the consultation plan and opportunities for people to feed back their comments on the draft strategy detailed in section 5 of the report.

16/48/EAC Environmental Reports

The Committee received a report from the Operations Manager – Community Engagement and Enforcement, outlining an overview of City Council Refuse

and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identified the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets, and reported back on the recommended issues and associated actions to be targeting in the upcoming period. It also included key officer contacts for the reporting of waste and refuse and public realm issues.

The following were suggestions for Members on what action could be considered for priority within the East Area for the upcoming period:

Continuing Priorities (with amendments shown in italics):

- i. Early morning, daytime and weekend patrols for dog fouling at the following locations:
 - Ravensworth Gardens play areas
 - Mill Road Cemetery
 - *Seymour Street / Cromwell Road area*
- ii. Enforcement patrols to tackle environmental crime at Thorpe Way estate *and St Matthew's Street area*
- iii. Enforcement patrols to tackle fly tipping, litter, side waste and trade waste in the Petersfield area of Mill Road.

The Committee discussed the following issues:

- 1) The inclusion of Ekin Road and Jack Warren Green in priority ii, as environmental crime continued in the area
- 2) Progress with the shrubbery on the Newmarket Road retail park. The retail park undertook regular litter-picks, and following an approach to Wickes, litter bins had been installed in the area. Officers could visit or send a reminder letter if litter continued to be a problem
- 3) Litter bins
 - a. it was suggested that bins be installed on Glisson Road, outside Bodyworks; the Operations Manager undertook to speak to the Operations Team about the suitability of this site

Action: W Young

- b. it was remarked that on the St Matthews / East Road estate, fly-tipping was occurring particularly (but not only) where previously installed bins had been removed
- 4) Rubbish within the fence around the electricity sub-station in Mercers Row; the Operations Manager undertook to speak to UK Power Networks, which had responsibility for the substation **Action: W Young**
 - 5) Graffiti still appearing in the Elizabeth Way underpass. The Operations Manager reported that work was continuing; work on concentrated areas was being undertaken in a streamlined way, with the aim of completing the job in 2017, to a standard that would not require repeated work
 - 6) The numbers of trolleys appearing on verges, for example in Ditton Fields
 - 7) The reported increase in derelict cycles. The Operations Manager said that the rise could be the result of seasonal variation; any unclaimed bikes were donated to the OWL Trust. Members asked what the plans were for dealing with abandoned Ofo bikes once the scheme started in Cambridge. Members said that the City Council was working with the County Council to address the challenges posed by the scheme, which was due to start a small trial by the end of April. The biggest challenge was the lack of space in the city centre; if the City Council found bikes causing an obstruction, they would be removed to the Mill Road depot. No relevant legislation existed applying to this type of scheme.

The Operations Manager added that she had been talking to the Ranger Service about abandoned bikes and the issues of accessibility that they would cause. There would be a charge for hire firms to retrieve bikes.

The Committee **resolved** unanimously to approve the continuation of the three previous priorities for action above, with the addition of Ekin Road and Jack Warren Green in priority ii.

The Chair thanked the Operations Manager for her team's impressive work.

16/49/EAC 2016/17 S106 Priority-Setting Round

The Committee received a report from the Urban Growth Project Manager setting out ten proposals that had been received for making use of devolved Section 106 contributions to improve open spaces and play areas in the East

Area. The report set out the background to S106 funding, and described recent S106-funded projects completed in the area. The Chair said that, as the Executive Councillor who would receive the report for decision in due course, she would not be voting on the recommendation.

Discussing the Abbey Mosaics and Memories project, members

- 1) while acknowledging that the proposal had not met the criteria for public art funding or for public open space funding, asked that officers enter into discussion with the scheme's proposers to see if some way could be found of realising the project **Action: T Wetherfield**
- 2) reported that a mosaic/public art element was being considered within the planning application for East Barnwell Hub, which included provision for public art.

Commenting on other projects, members

- 3) welcomed the improvements to the tennis courts at Coleridge Recreation Ground, but expressed disappointment at the difference in quality between the superior court near Coleridge Road and the one near Davy Road. Councillor Johnson undertook to raise this with the Sports and Recreation team in Community Services to ensure the issues could be rectified. **Action: Cllr Johnson**
- 4) requested a site visit to review plans for the Lichfield Road play area
- 5) thanked the Urban Growth Project Manager for his work, and his efforts to produce detailed reports.

Members noted that Councillors would be involved in the consultation process for the projects, and asked that the Ward Councillors be included, with the Area Chair, Vice Chair and Opposition Spokes, in the list of members whose comments would be sought prior to sign-off by the relevant service manager.

Action: T Wetherfield

Following discussion, the Committee **resolved** (unanimously, apart from the Chair, abstaining) to prioritise the following local project proposals for the use of devolved S106 contributions from the Area, subject to business case approvals (as appropriate):

a. Coldham's Lane play area improvements for older children (estimate: £60,000 'provision for children and teenagers' and £20,000 'informal open space' contributions);

b. Lichfield Road play area improvements (estimate: £30,000 'provision for children and teenagers' and £15,000 'informal open space' contributions);

c. St Matthew's Piece play area improvements (estimate: £25,000 or more 'provision for children and teenagers' and £10,000 'informal open space' contributions); and

d. Brothers Place landscaping and natural play (estimate: £4,000 'informal open space' and £3,500 'provision for children and teenagers' contributions).

Concluding the meeting the Chair on behalf of the Committee, thanked Councillors Moghadas and Walsh for their years of excellent service; they were not standing for re-election to the County Council in May.

The meeting ended at 9.35 pm

CHAIR

Agenda Item 5

Committee	East Area Committee Action Sheet
Date	12 January 2017
Updated on	

ACTION	LEAD OFFICER/ MEMBER	TIME- SCALE	PROGRESS
To investigate whether Network Rail's railing could be painted.	Wendy Young	7/7/16 13/10/16 6/4/17	Officer had contacted Network Rail but no response to date. 15/12/16 – Response from Network Rail awaited No response received.
Councillor Johnson to meet with Richard Newman to explore Christ Church's plans for the development of Abbey Church.	Cllr Johnson	13/10/16 6/4/17	Update 02/09/16: Cllr Johnson is awaiting a reply to his email to Richard Newman about meeting. Update 22/11/16 Cllr Johnson still trying to make contact.
Local Members to address issues raised by Ms Kirner in relation to Petersfield and Bradmore Court. Cllr Robertson to raise issues with ARU. Cllr Benstead to ask Licensing Officer to patrol the area. Cllr Blencowe to ensure ARU prune the trees opposite Bradmore Court	Petersfield Ward Local Members Cllr Blencowe	12/1/17 6/4/17	Cllr Blencowe raised the issues of inconsiderate parking, noise and disturbance and overgrown trees on Bradmore Street with Anglia Ruskin University at their neighbourhood liaison meeting on November 16 th .
Cllr Smith to talk to officers about the responsibilities for the alley way near the mosque on Mawson Road	Cllr Smith	12/1/17 6/4/17	The alley is privately owned with no identifiable land owner. This was the first complaint that the Council has received on this alley. The Council will take steps to alert the properties backing onto the alley to make them aware of their neighbourly responsibilities.

ACTION	LEAD OFFICER/ MEMBER	TIME- SCALE	PROGRESS
Cllr Robertson to follow up question of enforcement action in relation to Walkers Garage site in Perowne Street	Cllr Robertson	6/4/17	Update Cllr Robertson 15/3/17 Issue being followed up by Planning Enforcement
Cllr Roberts to ask enforcement officer to talk to the Mill Road businesses near Tenison Road about bins on the pavement; put as report to next EAC	Cllr Roberts/ Wendy Young	6/4/17	Update by WY 14/3/17 New enforcement officer has been in post since end of February and has started work in this area to deal with fly tipping and waste issues.
Police to bring report on recording of crime figures; future reports to report violent crime with injury and without	Ian Wood	20/07/17	
Chief Inspector to look at enforcement of 20mph limit on different roads, especially those EAC perceived as highest risk.	Paul Ormerod	6/4/17	Update Cllr Smith 14/03/17 Meeting scheduled with Inspector Ormerod about 20 mph zones for 30th March. Update Cllr Smith 06/04/17 Councillor Smith reported that she had held an initial meeting with the Police on the enforcement of 20mph speed limits. The discussion had been productive, and a further meeting was planned before the next East Area Committee.
Operations Manager to supply expanded breakdown of noise complaint figures to next EAC	Wendy Young	6/4/17	Update by WY 14/3/17 Report structure for environmental health data is currently being reviewed. The request for structured noise breakdowns will be considered for the revised

ACTION	LEAD OFFICER/ MEMBER	TIME- SCALE	PROGRESS
			report structure.
Enforcement Team to speak to businesses about not blocking access to Tenison Rd alley	Wendy Young	6/4/17	Update by WY 14/3/17 New enforcement officer has been in post since end of February and has started work in this area to deal with fly tipping and waste issues.
Senior Assets Development Officer to report comments on Palmer's Walk to Cycling & Pedestrian Steering Group	Anthony French	6/4/17	

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Neighbourhood profile update Cambridge City East Neighbourhood

July 2017



**Nick Skipworth, Safer
Neighbourhoods
Inspector**

**Lynda Kilkelly, Safer
Communities Manager,
Cambridge City Council**

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the six months of December 2016 to May 2017, compared to the previous six months (June 2016 to November 2016) and the same six months in 2015/16 (December 2015 to May 2016); and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the East Area Committee meeting of 12 January 2017, the committee recommended adopting the following priorities:

- ❑ Safeguarding vulnerable residents (including Mill Road ASB);
- ❑ Road safety for all road users including enforcement of speed limits; and
- ❑ Combatting violent crime and theft

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The table below summarises the action taken and the current situation.

Safeguarding vulnerable residents (including Mill Road ASB)	
Objective	To safeguard vulnerable residents; with particular focus on combatting anti-social behaviour in the Mill Road area.
Action Taken	<p>We continue to work with various key partner agencies, including Housing, Mental Health, Social Care and Rehabilitative Services, to tackle issues of anti-social behaviour and support vulnerable residents. We continue to actively contribute to the Council-led 'Problem Solving Group' meetings to discuss ASB issues, victims and perpetrators, and also run various internal meetings to assess issues of threat, risk and harm in the local community on a daily basis. We would welcome our local Councillors to attend one of our tasking and prioritisation meetings, to see how we manage and prioritise our workload.</p> <p>Recent examples of our work in this area include:</p> <ul style="list-style-type: none">• Fast-time arrests of two suspects who had been racially abusing members of staff working at a local mental health charity.• A warrant executed on a business premises in Mill Road, in conjunction with Immigration, Trading Standards and City Licensing.• A number of referrals to Mental Health services have been made over the past reporting period in relation to people resident in the Mill Road area. All are now engaging well with support services.• We continue to conduct reassurance visits to victims of crime and ASB, and have been involved in addressing a couple of 'hoarding' reports in the Brookfields and Riverside areas following concerns from neighbours about the health

	<p>and safety of the homes concerned.</p> <ul style="list-style-type: none"> • Resolving long-standing neighbour disputes in Ditton Fields, Ross Street and Jack Warren Green, where residents have reported feeling scared or intimidated. • Regular patrols and engagement with support services in the area, including the 'Edge Café' on Mill Road (see http://theedgecafecambridge.org/). • Officers continue to conduct daily 'street-life patrols' where they actively engage with the homeless community and attempt to sign-post them to support services and encourage them to reconsider their lifestyle choices. Repeat begging offenders continue to be reported with the more aggressive people being made subject of arrest and where appropriate Criminal Behaviour Orders. • We have also been working closely with the Council to ensure that any needle finds, litter and human waste are promptly cleaned-up, and then focussed patrols are conducted in these hotspot areas. • Officers routinely conduct a 'community mapping' process, engaging with community groups across the city on a regular basis. The purpose of this exercise is to identify key individuals in the community who are happy to engage with us and report back on any community tensions, issues or concerns; in turn, they can help us disseminate any information or news to people who are less likely to contact us directly. A fantastic working example of this was with a young persons' housing scheme on Mill Road, where officers now routinely engage with staff and tenants and we have seen a drop in reported ASB in the vicinity.
Current Situation	Reports of anti-social behaviour in the area have reduced, however work is ongoing to drive this down further.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

Road safety for all road users including enforcement of speed limits	
Objective	To promote and enforce road safety.
Action Taken	<p>Over the last reporting period, officers have responded to over 430 road-related incidents in the east of the City. 187 of these incidents have been road-traffic collisions, of which none (fortunately) have been fatal.</p> <p>Following a meeting with Councillors in March 2017, specific speed monitoring took place at specific sites to establish whether speed enforcement would be appropriate at these</p>

locations. The results of the speed monitoring work were as follows:

Location	Average Speed	Total vehicles exceeding ACPO guidelines (10% +2)	85 th %tile Speed
Cherry Hinton Road	26.12 mph	63%	30 mph
Coleridge Road	25.41 mph	51%	30 mph
Mill Road	23.94 mph	37%	27 mph
Tenison Road	19 mph	25.1%	25 mph

Traffic Management advice is that 2 out of these 3 roads (Cherry Hinton Road and Coleridge Road) are not suitable for a 20mph speed restriction enforced by signing alone, and require some engineering by way of calming in order to render them self-enforcing.

On Mill Road, the 20mph limit appears to be self-enforcing mainly due to the nature of the road, its highway environment and the heavy and diverse traffic that uses it. Recommendations in relation to parking enforcement and signage in this area will be fed back to the Council to allow appropriate enforcement in this area.

We continue to promote our 'Community SpeedWatch' scheme to assist in identifying appropriate locations for enforcement, and have members across the city engaged in ad-hoc operations.

In response to local concerns, dedicated road safety patrols have been carried out in Mill Road and Brookfields, and we have drawn on assistance from the Special Constabulary and Roads Policing Unit to do this. Officers have also been parking police vehicles around known speeding hot-spots such as Barnwell Road, Wadloes Road and Newmarket Road (usually whilst completing their paperwork) in a bid to deter offences too.

We have responded to reports of parking issues in Perowne Street and Tenison Road, and have been conducting patrols in

	<p>the area to monitor and deal with any issues of obstruction. We continue to closely liaise with the Council Parking Services where appropriate to deal with parking enforcement.</p> <p>Whilst out on patrol, officers will use their discretion to deal appropriately with road users who contravene the law, and during this past reporting period this has included (but not exclusively) motorists parking on the pavement, cyclists ignoring red lights and pedestrians obstructing the highway.</p> <p>Officers continue to conduct patrols around local schools in the area during peak congestion times. They have been tasked to engage with parents, pupils and staff to promote road safety awareness, and to promote the Council-led 'Local Highways Initiative' and 'School Travel Plan' schemes, which hopefully may address longer-term issues.</p>
Current Situation	Promoting road safety is an important part of our role. Whilst enforcement work can serve as a short-term deterrent in appropriate areas, we continue to explore longer-term initiatives to address road-safety issues with the appropriate lead agencies.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

Combatting violent crime and theft	
Objective	To reduce the incidence of violent and acquisitive crime, through robust investigation and wider safe-guarding work.
Action Taken	<p>At the last area committee meeting, it was observed that an increase in violent crime with injury and robbery was believed to be linked to 'County lines' drugs supply and related criminality in the city, and dealing with these issues (and protecting the most vulnerable from serious violence) has been a specific focus for police during this period.</p> <p>Over the last reporting period, Parkside Custody has booked in over 540 people arrested on suspicion of assault. Although violence offences have increased over the past two years, Common Assault (e.g. where no physical injury has been caused) continues to account for roughly a third of these offences. Just over half of all violence offences recorded are related to domestic disputes. As such, this has been adopted as a Force priority and we have a specialist Domestic Abuse Investigation & Safeguarding Unit (DAISU) based at Parkside.</p>

Recent examples of our work to combat violent crime include:

- We have executed a number of warrants under the Misuse of Drugs Act, and conducted enforcement visits to a property in the Petersfield ward that is linked to 'County-lines' drug dealing. Over the past few months, a number of arrests have been made, not only for drug offences, but also for violent crimes, court warrants and burglary. Furthermore, we have also seized a sizeable quantity of drugs and money during our investigations. Work is ongoing with the Council to ensure the tenant will be sanctioned for any further criminal activity associated with the address.
- We have been investigating a series of alleged violence and public order offences taking place between two neighbouring properties on Jack Warren Green. We have formally interviewed multiple suspects and have worked closely with the local housing officer to ensure that a robust safeguarding strategy is adopted, to reduce the likelihood of any further offences.
- We have been investigating a local resident who has been selling knuckle dusters on the internet, and have resolved a number of school pupil assaults through ongoing liaison with school staff and our Youth Offending Team.
- Officers have been focussing their patrols around theft hotspots and have been offering crime prevention and security advice where requested.
- As regards bicycle thefts, which constitute a large proportion of crime across the city, we have been sharing intelligence with British Transport Police about prolific cycle thieves, and have been circulating CCTV images of unidentified suspects to a wider audience than before. Although officers routinely recover suspected stolen bicycles, it is usually very difficult to locate the owner because there are no identifying marks. We would appeal for people to consider security-marking their bike to improve their chances of having it returned if it is stolen.
- We have been working with the Council to stop two predatory offenders from intimidating vulnerable residents in the Ekin Walk area.
- Our Crime Prevention Officer has conducted a number of 'Environmental Visual Audits' (EVA) and Security Surveys in areas across the east of the city that have been historically vulnerable to acquisitive crime and violence offences. These include the East Road garage block and an alleyway in Wadloes Road.

	<ul style="list-style-type: none"> We continued to serve Section 8 Misuse of Drugs Act Warning Notices to persons we suspect are harbouring drug dealers. These help intimidated tenants the opportunity to seek help, and enables us to prosecute tenants who are not intimidated, but do this for their own financial (or drug-related) benefit. <p>We have made repeat arrests for theft offences at an address in Ross Street, which has been used as a 'communal drop-in' for the street life community. We are working with the Council to ensure that the tenant is appropriately sanctioned if the address is linked to any subsequent offences.</p>
Current Situation	Violent and acquisitive crime is a very wide area, and crime in these areas is on the increase, often as a result of improved recording practices and increased reporting of issues such as domestic abuse and hate crime. Police are keen to focus on the areas of greatest threat, risk and harm, which at the current time would include the targeting and exploitation of vulnerable people as part of 'County lines' drugs-related criminality.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

3 PRO-ACTIVE WORK & EMERGING ISSUES

Cambridgeshire Constabulary

County-lines issues: Officers have been busy conducting proactive drug warrants and arrests in the east of the city. We continue to tackle the wider associated crime and ASB issues, with the aim to disrupting and deterring out-of-county drug dealers from operating in the city.

Dwelling burglary: Over the past reporting period, there has been an increase in dwelling burglaries in the east of the city. By prioritising this issue, we would seek to focus more resources in areas experiencing burglaries by high-visibility patrolling.

ASB issues in Mill Road: We have been busy addressing anti-social behaviour caused predominantly by the street life community in Mill Road. We are focussing on the repeat-offenders and are seeking to disrupt large groups from gathering and behaving antisocially.

Cambridge City Council

The Safer Communities team continues to work with individual residents and communities across the east of the city to tackle nuisance and anti-social behaviour. The team served one Notice of Seeking Possession to a council tenant where there has been identified persistent nuisance behaviour.

The Safer Communities team have successfully dealt with the issue of rough sleepers and drug users congregating behind Parkside Pool by obtaining Injunctions against four of the most persistent and problematic individuals whilst working with partner agencies to ensure they were supported to access suitable accommodation. CCTV was installed on a temporary basis but is now due to be removed. There have been no further complaints since the Injunctions were obtained and the four individuals are no longer rough sleeping.

We continue to liaise with complainants reporting concerns about rough sleepers and drug users accessing East Road garage block. A possession order that was secured by the City Council is still in place and action can be taken quickly if we are able to identify people living in individual garages.

The Cambridge Street Aid initiative launched by the City Council in November has raised over £15,000 and has 14 applications from the street life community for grants to help them leave the streets for good. The Safer Communities team and colleagues in Housing Advice are actively promoting

the scheme and welcome invitations to speak about the project to residents' groups, churches, etc.

The Safer Communities team have worked with colleagues in the ChYPPS team and Abbey people to put on community performances of "Tough Love" in the Abbey ward in March 2017, one of which was held at the Cambridge United Football Club. This is a hard hitting theatre project raising awareness of coercive control and domestic abuse in teenage intimate relationships. We were fortunate to also have a presentation from the Breck Foundation who raise awareness of playing safely whilst using the internet.

The Safer Communities team continues to work with local police to liaise with vulnerable people in the city who are possibly being targeted by others who befriend them, take money from them and, in some cases, have been intimidating. We have visited a number of vulnerable residents, with the view to safeguard them and also gather evidence against the perpetrators.

The Safer Communities team were instrumental in arranging a Cybercrime Conference which was funded by the Cambridge Community Safety Partnership and held at ARU. The conference was supported by ARU, Cambridge City Council, Cambridgeshire Constabulary and the PCC, and was a public event to address the growing threat of cybercrime and how people can protect themselves from it.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

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AREA			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
WARDS	City East	Dec 16 – May 17	96	62	381 218 injuries	14	24	117	259	157	180	471	1,761	633
		Jun 16 – Nov 16	97	60	340 192 injuries	19	15	123	359	165	150	427	1,755	721
		Dec 15 – May 16	56	73	283 185 injuries	19	8	93	292	116	156	394	1,490	640
	Abbey	Dec 16 – May 17	33	23	129 80 injuries	4	12	49	37	38	67	148	540	173
		Jun 16 – Nov 16	22	18	119 74 injuries	5	5	41	61	41	36	124	472	215
		Dec 15 – May 16	23	25	114 74 injuries	6	3	37	44	29	61	101	443	168
	Coleridge	Dec 16 – May 17	33	13	78 40 injuries	3	1	20	29	43	43	72	335	153
		Jun 16 – Nov 16	22	21	62 36 injuries	4	2	27	39	39	32	86	334	149
		Dec 15 – May 16	10	20	64 26 injuries	4	3	17	40	18	29	94	299	102
	Petersfield	Dec 16 – May 17	9	10	112 60 injuries	4	6	19	156	50	34	152	552	198
		Jun 16 – Nov 16	34	10	99 58 injuries	6	3	25	206	53	36	152	624	246
		Dec 15 – May 16	10	15	59 36 injuries	7	0	19	159	44	39	134	486	250
	Romsey	Dec 16 – May 17	21	16	62 38 injuries	3	5	29	37	26	36	99	334	109
		Jun 16 – Nov 16	19	11	60 24 injuries	4	5	30	53	32	46	65	325	111
		Dec 15 – May 16	13	13	46 35 injuries	2	2	20	49	25	27	65	262	120

5 RECOMMENDATIONS

There are 6 recommendations of which the Committee is asked to nominate their Top 3 for focus over the coming months.

- ❑ County lines issues
- ❑ Responding to street life ASB issues in Mill Road
- ❑ Dwelling burglary
- ❑ Road safety in known hot spot areas
- ❑ Youth ASB in areas including Coleridge Rec and Cambridge Leisure Park.
- ❑ Green space ASB in areas such as Stourbridge Common, Coleridge Rec and other communal green spaces.